CONT_ACT RIGA 2015: The Impact of ICT on the Design and Delivery of Public Services

Venue: National Library of Latvia, Mūkusalas iela 3, Rīga

MEDIA PROGRAMME

Media are welcome to particiate in all conference sessions.

Please note that only accredited media will be allowed to enter the venue. Questions on media accreditation: mediaaccreditation@es2015.lv

6 May, Wednesday

9:00	Media Centre opens
9:30-9:40	**Opening speech** by Signe Bāliņa President of Latvian Information and Communication Technology Association (LIKTA), Latvia
9:40-10:00	**Perspective of Digital Single Market strategy and other initiatives of the European Commission** by Robert Madelin Director-General, Directorate General for Communications Networks, Content and Technology of the European Commission
10:00-10:20	**Public sector modernisation & Interoperability** by Stephen Quest Director-General, Directorate General for Informatics of the European Commission
10:20-10:40	**Cooperation between industry and public administrations towards provision of better public policy and services** by Elmārs Gengers Chairman of the Board, "Latvian Information Technology Cluster", Latvia
10:40-11:00	**Public sector modernisation through the use of digital Technologies** by Arnis Daugulis, State CIO, Deputy State Secretary, Ministry of the Environmental Protection and Regional Development, Latvia
11:00-11:30	**Time for individual interviews with speakers**

First Set – "Digital by Default"

11:30-12:30	**Presentations by:** Mechthild Rohen - Head of Unit, Public Services, Directorate General for Communications Networks, Content and Technology of the European Commission Margarida Abecasis - Head of Unit, Interoperability solutions for European public administrations, Directorate General for Informatics of the European Commission Guna Paidere - Chief State Notary at Register of Enterprises, Latvia John Kootstra - International Coordinator, Ministry of the Interior and Kingdom Relations, The Netherlands Marianne Sørensen - Head of Division, The Agency for Digitisation, Denmark
12:30-13:30	**Panel Discussion** Robert Madelin - Director-General, Directorate General for Communications Networks, Content and Technology of the European Commission Stephen Quest - Director-General, Directorate General for Informatics of the European Commission Arnis Daugulis - State CIO, Deputy State Secretary, Ministry of the Environmental Protection and Regional Development, Latvia Normunds Bergs - CEO, Joint-Stock Company "SAF Tehnika", Latvia
13:30-14:30	**Time for individual interviews with speakers**

Second Set – "Private & Public Cooperation for Efficient Public Service Delivery"

14:30-15:00	**Presentations by:** Uldis Pabērzis - Chairman of the Board, Complete Payment Systems, Latvia Hans C. Arents - The Flemish eGovernment Coordination Unit, Belgium Olli-Pekka Rissanen - Public Sector ICT, Ministry of Finance, Finland
15:00-15:30	**Panel Discussion** Jānis Bokta - Chief Executive Officer, State Joint-Stock Company "Latvia State Radio and Television Centre", Latvia Aldis Vilums - Solutions Architect, WW Public Sector Services, Microsoft Europe Ingmārs Pūķis - Vice-president, Member of the Board, Limited Liability Company "Latvijas Mobilais telefons", Latvia
15:30-16:00	**Time for individual interviews with speakers**
16:00-16:30	**What are the downsides, if e-services are too easy to use** by Taavi Kotka - Government CIO, Deputy Secretary General, Ministry of Economic Affairs and Communications, Estonia

Third Set– "User Experience & Design in public services"

16:30-17:00	**Presentations by:** Carrie Bishop - co-Director, FUTUREGOV, United Kingdom Līga Lētiņa - UX expert, Latvia
17:00-17:30	**Panel Discussion** Taavi Kotka -Government CIO, Deputy Secretary General, Ministry of Economic Affairs and Communications, Estonia Signe Znotiņa – Znota, Press Secretary of the Cabinet of Ministers, Latvia
17:30-18:00	**Conclusions**
18:30	Media Centre closes

Accreditation badges can be collected at the Media Centre during its opening hours.

NB!!! The Latvian Presidency's audio-visual database (https://adb.eu2015.lv/) includes a photo gallery containing print-quality digital pictures and a video gallery where all video files are available in High and Standard definition resolutions.

All pictures and video files can be downloaded and used free of charge provided that the source is duly credited. The source of the material should be indicated as EU2015.LV.

EU2015 Media Guide https://eu2015.lv/images/media/MediaGuide_ENG_Final.pdf

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