



Meeting of the Innovative Public Services Group (IPSG) and Human Resources Working Group (HRWG) of the European Public Administration Network (EUPAN)

The National Library of Latvia, 3 Mūkusalas Street

Thursday, 19 March 2015

9.00-9.30 Arrival and registration

9.30-13.00 Hall RĪGA (2nd floor)

9.30-10.00 Welcome and opening of the meeting, Elita Dreimane, Director of the State Chancellery of the Republic of Latvia

Presentation and Approval of the Meeting Agenda

Approval of the Minutes of the IPSG and HRWG Meeting in Rome, 16 and 17 October, 2014

10.00-11.15 **Future Role of the Public Administrations**

Future Developments of the Public Administration: competencies, leadership and involvement of new generation, Oksana Žabko, Baltic Institute of Social Sciences

Possibilities for Strengthening the Potential of the Centre of Government, Sandra Briggs, Safege Baltija

ISA2, the proposed successor of the ISA programme: what's new?*, Margarida Abecasis, the European Commission

"ICT tools and society involvement in decision-making processes and improvement of provision of public service among the EUPAN network" – Highlights from the survey results, Tanya Chetcuti, the European Commission

Public Sector Modernisation through the Use of Digital Technologies, Arnis Daugulis, Deputy State Secretary, Ministry of the Environmental Protection and Regional Development

11.15-11.40 Coffee break, Hall DAUGAVA (2nd floor)





11.40-12.30	Panel Discussion Highlighted findings of the study on the Future Developments of the Public Administration and study on the Possibilities for Strengthening the Potential of the Centre of Government
12.30-13.00	Relevant Examples Digital Solutions in Latvian Public Administration: Mobile Application <i>Football</i> , Signe Znotiņa-Znota, State Chancellery of the Republic of Latvia Data Visualization Opportunities, Mārtiņš Vaivars, infogr.am
13.00-13.15	Family photo Lobby (1 st floor)
13.15-14.15	Lunch Restaurant (1 st floor)

14.15-17.10 **Parallel Working Sessions**

14.15-16.00	(1) IPSP Session Hall ZEMGALE (2 nd floor) Presentations and Discussions in the Workshops (IPSP) Introduction to the Social Initiative Platform - ManaBalss.lv, Madara Peipiņa, manabalss.lv <u>Topics:</u> 1. Challenges and Tools for the Centre of Government (CoG). 2. EU Quality of Public Administration Toolbox. 3. ICT enablers towards open and collaborative government. 4. Needs and challenges from the perspective of national administrations managers to implement “once-only” principle when provisioning public services across sectors, administrative entities and countries.	(2) HRWG Session Hall LATGALE (2nd floor) Presentations and Discussions in the Workshops (HRWG) Update of the Research on Top Public Managers in Europe, Herma Kuperus and Anita Rode, Dutch Ministry of the Interior and Kingdom Relations <u>Topics:</u> 1. Competencies of the Public Administration (PA) top managers, required competencies of tomorrow's top managers/leaders, competency gaps and solutions to develop future competencies. 2. Necessity to change the organisational culture of the PA, values orientation to work for PA in the future. 3. How to attract and retain the new generation. 4. Possibilities for effective collaboration of multigenerational workforce.
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16.00–16.30	Coffee break Hall DAUGAVA (2 nd floor)
16.30-17.10	Discussions in the Workshops (continuation of the previous sessions)
	<div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> (1) IPSG Session Hall ZEMGALE (2nd floor) </div> <div style="width: 45%;"> (2) HRWG Session Hall LATGALE (2nd floor) </div> </div>
17.10-17.30	Summary of the Day 1 Hall RĪGA (2nd floor)
18.30	Dinner hosted by the Presidency, Venue: Railway Museum, Uzvaras boulevard 2A, LV-1048

Friday, 20 March 2015

9.30-13.00	Hall RĪGA (2nd floor)
9.30-10.10	Presentation of the Results Achieved in the Workshops. Discussion, Sigita Ķirse and Ģirts Blumers, State Chancellery of the Republic of Latvia
10.10-11.10	Evaluation of EUPAN: update on the task force activities. Clarification regarding the questionnaire, Guy Wagener, Ministry of Civil Service and Administrative Reforms of Luxembourg
11.10-11.40	Coffee break Hall DAUGAVA (2 nd floor)
11.40-12.20	Presentation on the preparation of the Quality conference, Guy Wagener, Ministry of Civil Service and Administrative Reforms of Luxembourg
12.20-12.40	Topical headlines of the Luxembourgish EUPAN Presidency, Danielle Bossaert, Ministry of Civil Service and Administrative Reform, Luxembourg
12.40-13.00	Summary of the Latvian Presidency A.O.B. and closing
13.00-14.00	Lunch Hall DAUGAVA (2 nd floor)

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Event is co-financed by the European Social Fund projects. More information at: <http://www.mk.gov.lv/content/administrativo-skerslu-mazinasana-0> and <http://varam.gov.lv/lat/fondi/PPsist/?doc=13455>. Activity is administered by the State Chancellery cooperation in the Society Integration Foundation.